

Dear Insure Oklahoma Individual Plan member:

We know many are experiencing difficult times due to the economic effects of coronavirus/COVID-19. We are committed to helping you in every way we can.

We have made many changes to protect your coverage. One of those changes is suspending premiums.

For most members, we removed the Pay Premium option from your online account. We are not accepting premium payments from April through the end of the emergency period. Your coverage will not be interrupted. You do not need to do anything to receive this change.

If you paid premiums for any of the waived months, your payments will remain on your account as a credit. We will apply the balance to future premiums when they resume.

Please continue to watch your Insure Oklahoma online account for important future communication.

If you have questions, please visit your online account or call 888-365-3742. To learn more about how we are responding to coronavirus, visit [www.okhca.org/COVID19](http://www.okhca.org/COVID19).

Thank you,

Insure Oklahoma – Individual Plan